

Code of Conduct Complaint Form

First Name

Last Name

Merchant Business Name

Merchant Business Address

Phone #

Email

ROAM Merchant ID

Name of Sales Rep

Select the Code of Conduct Policy Element that best matches your complaint:

1. Transparency and Disclosure.

2. Notice of Fee Increase or New Fee.

3. Contract Cancellation.

4. No Obligation Acceptance.

5. Payment Method Discount.

10. Negative Option Acceptance.

11. Contactless Payments.

12. Renewal and Cancellation Disclosure.

13. Complaint Handling Process.

Please provide a summary of your complaint: